

# October 2013 Newsletter



I am proud to report that the resort is looking the best it has in years. We are currently reminded of this by the highly favourable comments we receive from our happy guests each week. All owners should be proud of the quality resort in which you own. For those of you that haven't been able to visit the resort this year, we have updated the photos on our website for your viewing.

The newly renovated pool facility and our freshly built reception is a modern and welcoming first impression of the resort.

The Reception/Office renovations meant that we needed to operate out of a temporary office for six weeks. It was a bit like camping out!! The original reception was completely demolished and then rebuilt with a larger, much more efficient area. We were very fortunate to have employed an excellent builder who worked within budget and without any concerns.

There will be no major renovations happening at Pacific View in 2014. Additional funds have been allocated to the sinking fund in 2014 with the plan to utilise these funds in 2015 for renovations.

## **NEW BENEFIT FOR PACIFIC VIEW OWNERS**

I have recently introduced an internal week exchange program. Owners can now request to swap their week of ownership for an alternative week within the resort. This request needs to be made when the annual levy payment is made. If we are able to satisfy your request, then there is a \$60 fee payable to the resort for this service. Once the new booking is made there can be no changes made.

If you are interested in utilising this service, please contact Fiona at the resort by phone or email: [fiona@pacificview.com.au](mailto:fiona@pacificview.com.au)

## **TIMESHARE WEEKS FOR SALE**

Pacific View still has weeks left for sale at \$1,000 including the conveyancing costs and some great offers from DAE. This is a great opportunity to buy additional weeks or entice your family and friends into timeshare ownership. Please contact Fiona at the resort if you are interested in purchasing extra weeks. Full details of these weeks are available online: [www.pacificview.com.au](http://www.pacificview.com.au)

## **RCI AWARDS**

This year Pacific View has been successful in achieving the Silver Crown award as well as the Hospitality Award through RCI. This is the first year that we have achieved both these awards together. The RCI awards are achieved through strict criteria obtained via the RCI comment cards submitted by RCI exchange guests.

Congratulations to all Resort Staff—without everyone's commitment and dedication achieving these awards would not be possible.

## **RENTAL POOL versus SPACEBANKING**

For those times when it seems impossible to use your week at the resort, there are two options available to you:

The Resort Rental Pool or Spacebanking with an Exchange Company.

The advantage of spacebanking is that you are guaranteed a credit with the exchange company which you can use at a later date to book at a timeshare resort. The rental pool however, is very unreliable.

Rental returns are dependant on bookings which can be highly volatile resulting in poor returns.

Whilst the rental pool is an option for owners, it is not a recommended option.

## **2014 LEVY & BUDGET**

The levy for 2014 has been set at \$630.00 per timeshare week.

Please don't forget the due dates in order to avoid the penalty.

Weeks 1—26 are due by the 1st December 2013      Weeks 27—52 are due by the 1st June 2014

The 2014 budget is attached with this mail-out.

## **VIEW ONLINE—[www.pacificview.com.au](http://www.pacificview.com.au)**

We are pleased to see many of our owners utilising the online Members facility. This service is constantly being improved so please login and have a look around.

When paying levies online, please don't forget to also book your weeks either online or via the Occupancy Advice sent out with the levy notice.

## **SECURITY DEPOSIT**

It is a resort requirement that guests and owners provide a credit card for secure imprint or a \$200 cash deposit. This requirement was introduced in order to prevent situations where unit occupants leave the resort without paying for costs incurred during their stay and also situations where damage or smoking has occurred within the units. This requirement is an industry standard and board approved policy, we request that you assist us by being ready for this upon arrival.

## **EMAIL ADDRESSES**

It is great to see many owners providing the resort with their email addresses. However, please don't forget to advise the resort if you change email addresses. This will enable us to continue to liaise with you via email.

## **DIRECTOR'S NOMINATIONS—AGM 2014**

Notice is hereby given that in accordance with article 68 of the Memorandum and Articles of Association, nominations are called from financial shareholders who may wish to nominate for election as Director of Pacific View Resort No. 2 Ltd. Mrs Janet Ferdinands, Mr Jasper Glover, Mr Keith Martin and Mr Greg Suhr are due to retire by rotation and are eligible for re-election.

Any member wishing to nominate for election as Director is advised to contact the resort prior to the 21st January 2014 and a nomination form will be forwarded to you.

**Nominations for Director close on 31st January 2014.**

## **A NOTE FROM THE CHAIRMAN**

My name is Brenda Suhr and I am the newly appointed Chairman of the PVR Board of Directors. I have been a member of the Board for many years, and deem it an honour to represent you, our owners, in this capacity. Our vibrant and cohesive Board, is committed to ensuring our resort is constantly being improved, and we are proud of our achievements to date. The resort is looking better than ever, especially our new pool and Reception area.

Fiona has worked tirelessly liaising with trademen and we are very grateful to her for her hard work and dedication. Thanks too, to Merv, who quietly works in the background, assisting Fiona. We thank all staff members, especially for their perseverance throughout the refurbishment program.

The Board welcomes Mrs Janet Ferdinands to the Board of Directors. Janet filled the vacant position following Mr Ken Park's resignation from the Board. Janet brings with her a vast array of experience in Management and particularly accommodation management. Janet and her husband own 6 weeks at Pacific View.

The Board and I would like to wish you all a Very Merry Christmas.

Stay safe and enjoy the Festive Season.

***Fiona Rickards***

***Manager—Pacific View Resort***

